

DIRECTORATE GENERAL, CRPF,
BLOCK NO.1, CGO COMPLEX, LODHI ROAD, NEW DELHI-03
(Ministry of Home Affairs)

No.A-IX-3/2018-19-Accts-2

Dated, the 18 December, 2018

ORDER

The Central Reserve Police Force being the largest Para-military force of India performs the role of assisting the State / UTs in police operations to maintain law and order and counter insurgency. Besides law and order and counter-insurgency duties, the role of CRPF in the General Elections has been very significant and vital. As per job requirements, large numbers of personnel undertake rail travel individually or in contingents throughout the year.

2. Since beginning system of exchange of railway warrants for booking of rail tickets for force personnel is in vogue. This system is manpower- intensive for both the Force as well as the Railways not only for purchase of tickets but also for keeping accounts and its reconciliation.
3. In order to overcome such problems with regard to booking of rail tickets being faced by our personnel, services of IRCTC were hired to develop and maintain the e-ticketing system along with Management Information system for booking of e-tickets through the website "www.crfp.irctc.co.in" for undertaking travel in trains. E-ticketing viz. booking, cancellation and filing of TDR in place of railway warrant system has been rolled out in CRPF with effect from 01/11/2018. On implementation of e-ticketing system in CRPF, the use of railway warrants will be discontinued from 1st Jan'2019.
4. By introducing e-ticketing system in place of existing railway warrant system, there would be a generation of various e-statements under MIS on booking and cancellation of rail tickets followed by maintenance of related records, reports and statements, reconciliation of accounts, refund and payment related issues, TDR etc. from Coy level to Zonal level.
5. In order to maintain effective supervision 24x7 and proper monitoring of generated data at various levels with the perspective to keep these relevant data update, in the initial phase of the roll-out, a dedicated "**E-ticketing Cell**" at this Directorate is being formed to ensure timely payment to IRCTC every fortnight through Single Payment Advice / Sanction to PAO.
6. Though this cell would remain functional in Dte. Genl but w.e.f 01/05/2019 the responsibility to look after the proper functioning for e-ticketing system country wide will shift to J&K Zone, Central Zone, NE Zone, South Zone, ADG (Trg) Dte., ADG CRPF Academy, IG (Med) Dte., IG (RAF), IG (Cobra) & IG (Comn) Dte. for the offices functioning under their Adm Control. The above mentioned offices will send MIS data of their jurisdiction after due scrutiny every fortnight to Adm Dte. Genl, CRPF HQR.

7. All Sectors will address / resolve problems related to generating e-tickets, its cancellation, technical support to the users in co-ordination with IRCTC and will be responsible for submitting reconciliation of accounts online every fortnight for actually booked / cancelled tickets to ensure its verification & tallying with payment advice of IRCTC in a compiled form invariably on every first day after every fortnightly cycle to their respective Zones. Offices headed by IG Cobra, IT Dte, RAF and Medical will follow the same practice as cited in previous para.
8. Past instructions and correspondence related to E-ticketing may also be co-related. Further directions in this regard would also follow.
7. This issues with the approval of DG CRPF.

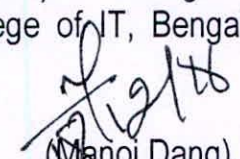
(M.S. BHATIA) IPS
Inspector General (Adm)

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Copy forwarded to the following for information and necessary action :

1. The Spl. DsG CRPF, J&K / Central / South / NE Zone.
2. The Addl. DG CRPF Academy, Kadarapur(Gurugram).
3. The Sector IsG CRPF including Ops / CoBRA / RAF.
4. The IG / Director / Principal CRPF ISA / CTCs / CIATs / CSJWT.
5. The IsG(Medical) CRPF all Composite Hospitals.
6. The DisG CRPF including GCs / Ranges / PDG / CWS / CTC(T&IT) / RTCs.
7. The DisG CRPF 50 Bedded Composite Hospitals,
8. The Director(Accts), PAO, CRPF, New Delhi.
9. The Asstt. Director(Accts), all RPAO, CRPF.
10. The Commandants-CRPF Bns including RAF Bns / CoBRA Bns / Mahila Bns / DM Bns / Signal Bns and SDG.
11. The Principals / Commandants RAPO, Meerut(UP) / Intelligence School, Kadarapur / IED Management School, Pune / College of IT, Bengaluru / TOT School, Dharampur(HP).


(Manoj Dang), 2-I/C
Asst Director(Adm/Accts)

INTERNAL

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2. All Branches of Dte General.